



# Media Release

FOR RELEASE AT (3:50 pm, 11/21/03)      Media Should Contact: Shari Holbert Lipner (305) 468-5954  
INFORMATION

## **MIAMI-DADE ANSWER CENTER TO RESUME NORMAL HOURS OF OPERATION**

MIAMI-DADE COUNTY, FLORIDA: The Miami-Dade Answer Center, which has been operating around the clock for the past week to address concerns about the FTAA-related questions, is changing hours of operation beginning this evening.

The Answer Center will be open tonight, Friday, November 21, 2003 until midnight, to answer any inquiries. The Answer Center will re-open tomorrow, November 22, 2003 at 7:00 a.m., and remain open until 3:00 p.m.

The Team Metro Answer Center will resume normal hours of operation Monday, November 24. Normal operating hours are Monday through Friday, from 8:00 a.m. to 8:00 p.m. Team Metro operators are available to answer any inquiries about Miami-Dade County government services. The phone number remains the same: (305) 468-5900. Operators speak English, Spanish and Haitian Creole.

The Office of Emergency Management's website is **[www.miamidade.gov/oem](http://www.miamidade.gov/oem)**.

**# # #**

**As a service to hearing impaired viewers, all visual media outlets are requested to broadcast this material in real-time close captioning or sign language. Audio outlets are requested to repeat this information as often as possible.**

(title of release)

Approval: \_\_\_\_\_